

Office Use Only

Rep: _____ Today's Date: _____ Appt Date: _____ @ _____
 Account #: _____ Customer #: _____ Phone #: _____ Cycle #: _____

CUSTOMER INFORMATION

Primary Account Holder (Full Name): _____
 Secondary Account Holder (Full Name): _____
 Physical Address: _____ Building Appt #: _____ City: _____
 Mailing Address: _____ City: _____ State: _____ Zip: _____
 Contact #: _____ Email Address: _____
 Security Question (Select One): ☐ 1st Pets Name ☐ Father's Middle Name ☐ Favorite Sports Team ☐ Make 1st Vehicle ☐ Hero
 Answer to security question: _____
 PIN (4-digit): _____

Financial Assistance: I wish to apply for the Wisconsin Lifeline Program discount: ☐ Yes ☐ No

INTERNET

- ☐ 50Mbps / 10Mbps (\$30.99/mo) ☐ Managed Wi-Fi (\$7.95/mo)
Includes Wi-Fi router, remote support, MyMarquetteAdams App, Unlimited Data
☐ Managed Wi-Fi + (\$10.95/mo)
Includes Managed Wi-Fi PLUS
 Experience IQ parental control & Protect IQ network protection
☐ I will use my own router (\$0/mo)



Choose a 3-16 character username: _____ Would you like a maqs.net email address? ☐ Yes ☐ No
 Choose a wireless network name: _____ Wireless network password (min 8 characters) _____

TELEVISION (Price includes TV Everywhere - Internet service is required)

- ☐ Expanded TV (\$137.95/mo) Amazon streaming device is required (TV, Fire Stick or Fire Cube) ☐ A La Carte Movie:
☐ Basic TV (\$107.95/mo) ☐ HBO (\$19.00/mo)
☐ Minimum Basic TV (\$49.95/mo) ☐ Paramount + w/Showtime (\$21.00/mo)
 How many TV's would you like installed? _____ ☐ Cinemax (\$17.00/mo)
2 included with programming - each additional TV \$5.00/mo ☐ Starz/Encore (\$16.00/mo)
☐ Cloud DVR (\$8.95/mo) ☐ Five-Star Entertainment Package (\$61.00/mo)
☐ Whole Home DVR (\$4.95) All movie channels for a discounted price
must have cloud DVR to get whole home DVR

PHONE (Prices do not include surcharges)

Home Phone: ☐ Residential Service (\$22.75/mo) ☐ Local Measured Service / LMS (\$9.95/mo)
 Long Distance with Marquette Adams: ☐ Yes (complete LD form attached) ☐ No ☐ Another carrier code _____
 Calling Features: List any calling features you would like to add: _____
 Would you like to be listed in our directory? ☐ Published ☐ Unlisted (\$1.00/mo)
 Do you have an active landline phone number you would like to port? ☐ Yes ☐ No If yes, please list: _____

Voice line surcharges include - FCC Subscriber Line Assessment-(\$6.50), Federal Universal Service Fund (R-\$2.41 LMS-\$2.41), State Universal Service Fund-(\$2.22), Police & Fire State fee-(\$0.75), 911 (Marquette-\$0.32 Adams-\$0.30 Columbia-\$0.24)

Month-to-month and a la carte product prices subject to change. Prices do not include applicable taxes or surcharges. A \$99.95 charge will be billed upon installation of service(s), and billing will begin upon installation completion. Internet speeds reflect offerings up to the level indicated and may be affected by various network issues. I agree to comply with the Terms & Conditions of Internet service if applicable (Terms & Conditions available at www.MarquetteAdams.com). Vacation rates - \$10.00 per month per service. Restrictions apply.

I authorize that this form is completed correctly and that all the services be activated upon installation.

Subscriber Signature: _____ Date: _____

This agreement is entered into (Today's Date) _____ by and between Marquette-Adams Telephone Cooperative, LLC, a Wisconsin Corporation and (Customer Name) _____.
Company is provider of Video/Digital Subscriber Line Access.
Customer desires to lease a Video/Digital Subscriber Line at (Address) _____.
This circuit will be connected to this number (Phone Number) (608) _____.

Company desires to lease Video/Digital Subscriber Line to Customer upon the terms and conditions set forth herein.
NOW, THEREFORE, for the agreements, covenants and conditions contained herein, and for other good and valuable consideration, the recipient and sufficiency of which are hereby acknowledged by the parties hereto, the parties agree as follows:

1. **Lease of Video/Internet Access:** Company agrees to lease to, and Customer agrees to lease from the Company, Internet Access which is available 24 hours per day, 7 days per week via a Digital Subscriber Line connection established between Customer's premises, Marquette-Adams Telephone Central Office and Company's Internet Access equipment upon the terms and conditions set forth in this agreement.
2. **Lease of Digital Subscriber Line Equipment:** Company agrees to lease to, and Customer agrees to lease from the Company Video/Digital Subscriber Line Equipment (DSL Modem, DSL Line Filters and/or Set Top Boxes). Equipment remains the sole property of the Company and is to be returned to the Company upon disconnection of the Video/DSL line and/or termination of this agreement.
3. **Term:** This agreement shall commence on (Install Date) _____ (the "Commencement Date").
4. **Rent:** Customer hereby agrees to pay to Company on or before the Commencement Date, and continuing on the twenty-fifth day of each and every month thereafter during the term of this Agreement the amount _____ per month (the "Rent"). In the event the Company does not receive the Rent within five (5) days after it is due, the Company will send out a disconnect notice on or around the 30th of the month. Customer will have five (5) days to make outstanding payment. In the event Company does not receive the rent within (5) days after it is due, the Company will exercise Disconnection and Termination under section 5 of this agreement. The parties hereto agree that there shall be no reduction in the Rent for any period of interruption of Internet Access by Customer which said interruption is caused by the Internet Access equipment due to some defect or problem which must be repaired or replaced.
5. **Disconnection and Termination:** Company may terminate Service by directly notifying the Customer in writing. Customer is responsible for payment of outstanding charges for the period the Service was rendered. Upon non-payment of any sum due the Company, or upon violation of any of the conditions governing the use of the service as provided herein and the Internet Acceptable Use Policies found at <http://www.marquetteadams.com/legal/>, the Company may without other formality and without incurring any liability to the Customer or any Authorized User(s), either temporarily or permanently discontinue the Service to the Customer.
6. **Ownership of Equipment:** Equipment under this agreement is leased from the Company and Customer will return said equipment upon disconnection or termination of service. Equipment must be returned within 90 days of disconnect for credit to be applied to your account balance.
7. **Repair and Replacement:** Company shall, as its sole cost and expense, keep the service in good condition. Company shall also, at its sole cost and expense, replace the Equipment if access equipment is defective, damaged or cannot be repaired. Replacement TV remotes are not included under the terms of this agreement. Notwithstanding the foregoing, Customer shall be responsible for the payment of all costs incurred by Company for repairing or replacing Equipment if such repair or replacement is caused by Customer's or Customer's employees' or agents' intentional or negligent conduct. The parties hereto agree that no other party besides Company shall replace or repair the Internet Access without the express written consent of Company.
8. **Resell Restriction:** Customer agrees not to resell Company Service that is covered in this Agreement under any circumstances.
9. **Agreement Subject to Tariffs:** This Agreement is subject to the terms and provisions, including limitations of liability provisions, of any applicable tariff filed with the Public Service Commission of Wisconsin and/or the Federal Communication Commission. A copy of the tariff may be obtained from the Company's office on request.
10. **Limitation of Liability:** The Company's liability for damages arising out of any error or omission which causes any interruption impairment, delay, or termination of transmissions using services or facilities provided by the Company shall in no event exceed



an amount equivalent to the proportion of charge to the customer for the period of service during which such interruption, impairment, delay, or termination in transmission occurs. THE COMPANY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES SUSTAINED BY THE CUSTOMER AS A RESULT OF ANY INTERRUPTION, IMPAIRMENT, DELAY, OR TERMINATION OF TRANSMISSIONS. This paragraph does not limit the Company's liability, if any, for any interruption or impairment of service arising from willful, wanton and reckless conduct of the Company.

11. **Indemnification:** Company shall not be liable in any way for any loss or damage sustained by Customer as a result of any termination of any transmission made through the Internet Access connection or equipment where said termination is caused by the act of any third party or any act which is beyond Company's control. The limitation of Company's liability under this Section 10 shall extend to both direct and consequential damages sustained by Customer as a result of any termination of transmission.
12. **Security:** Customer shall at all times be responsible for the security of their computer equipment. Customer shall hold harmless from and against any and all claims, damages, liabilities, costs and expenses, including reasonable counsel fees arising out of a breach the security of their computer equipment, whether such claims are made by the Customer or a third party. Customer acknowledges that it is aware of the fact that a DSL connection is an "always on" connection to the Internet. The Company recommends that the Customer provide a hardware or software firewall for security purposes.
13. **Assignment of Agreement:** This Agreement may not be assigned or transferred by the Customer, in whole or in part, without the prior written consent of the Company. The Company may assign any or all of its rights, duties, and obligations under this Agreement upon 7 day's written notice to the Customer. This Agreement and its terms and conditions shall apply to and shall be binding upon the successors and permitted assigns of the parties.
14. **Entire Agreement:** This Agreement is subject to the terms and provisions of any applicable tariff filed with the Public Service Commission of Wisconsin and/or the Federal Communications Commission. This Agreement contains the entire agreement between the parties and cannot be changed except by a written instrument subsequently executed by both parties.
15. **Attorney's Fees:** If either party brings any action to enforce this agreement, the prevailing party in any such action shall be entitled to collect reasonable attorney's fees, costs and expenses from the other party.
16. **Governing Law:** This Agreement, and the rights and obligations for the parties hereto, shall be governed by and construed in accordance with the laws of the State of Wisconsin.
17. **Severability:** If any provision of this Agreement shall be held to be invalid under any applicable laws, such invalidity shall not affect any other provision of this Agreement that can be given effect without the invalid provision, and to this end, the provisions hereof are severable.
18. **Non-Waiver:** No waiver shall be implied by the failure of any party to insist on performance of any of the terms and conditions, herein or to exercise any right or privilege granted to such party. No express waiver by any party shall be construed as waiving any breach hereunder or the performance of any of the terms or conditions not specified in the express waiver, and then only for the time and to the extent stated therein. One or more waivers of any covenants, terms or condition shall not be construed as a waiver of a subsequent breach of the same covenant, term or condition.
19. **Notice:** Whenever in this Agreement it is required or permitted that notice be given by any party to the other, such notice shall be in writing, and any notice shall be deemed to have been given on the date that the same is deposited in the United States Mail, postage pre-paid. Notices shall be addressed to:
COMPANY: Marquette-Adams Telephone Cooperative, Inc.
P.O. Box 45
Oxford, WI 53952
Telephone: (608)586-4111 or (800)331-5619
Fax: (608)586-5209
www.MarquetteAdams.com

CUSTOMER: Name: _____
Address: _____

City, State & Zip: _____
20. **Force Majeure:** Neither party shall be held responsible for any delay or failure in the performance of any part of this Agreement to the extent such a delay or failure is caused by: fire; flood; explosion; war; strike; power blackout; earthquake - volcano action; water; embargo; labor dispute; government requirement; civil or military authority; acts of God; public enemy; or inability to secure raw materials, products or transportation facilities; acts of omission carriers or suppliers; acts or failure to act of any government authority, including the Commission; or any other cause beyond the party's reasonable control, whether or not similar to the foregoing. Each party shall endeavor to give the other reasonable notice of any such delay or failure.

I accept the terms and conditions of this agreement:

Signature: _____

Date: _____

Request for Taxpayer Identification Number and Certification

► Go to www.irs.gov/FormW9 for instructions and the latest information.

Give Form to the
requester. Do not
send to the IRS.

Print or type.
See Specific Instructions on page 3.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.	
2 Business name/disregarded entity name, if different from above	
3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only one of the following seven boxes. ☐ Individual/sole proprietor or single-member LLC ☐ Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ► _____ Note: Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is not disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner. ☐ Other (see instructions) ► _____	4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any) _____ Exemption from FATCA reporting code (if any) _____ (Applies to accounts maintained outside the U.S.)
5 Address (number, street, and apt. or suite no.) See instructions.	Requester's name and address (optional)
6 City, state, and ZIP code	
7 List account number(s) here (optional)	

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number										
				-				-		
or										
Employer identification number										
				-						

Part II Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
3. I am a U.S. citizen or other U.S. person (defined below); and
4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

**Sign
Here**

Signature of
U.S. person ►

Date ►

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.