

June 2022

Cooperative

Connection

QUALITY CONNECTION TODAY, TOMORROW, AND ALWAYS

2022 Scholarship Winners

Page 1

Community in Focus: Glacier Valley Campground

Page 4

2022 Photo Contest Winners

Page 5

Photo by: Linda Krueger

Marquette **ADAMS**
Telephone Cooperative, Inc.

Congratulations to our 2022 SCHOLARSHIP WINNERS!

Each year, Marquette-Adams awards scholarships to graduating seniors and students furthering their education in the surrounding school districts. These students will each receive a scholarship to be claimed after a successful semester of continuing education.

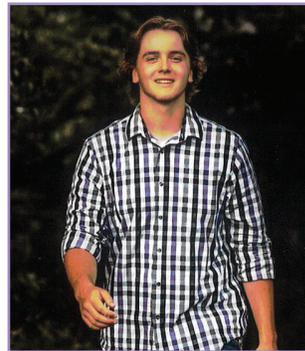
This year, the Cooperative would like to congratulate the following eight recipients:



CARLEY CHAPMAN
Wisconsin Dells High School



CHASE BECKETT
Portage High School



COLE BARTON
Westfield High School



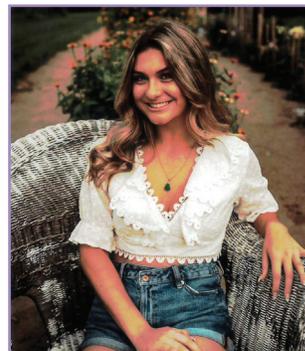
KATE GRIFFIN
Wisconsin Dells High School



KIMBERLY HANKEL
Portage High School



NATALIE GNEISER
Baraboo High School



OLIVIA JONES
Portage High School



SAMANTHA MEYER
Westfield High School



Congratulations
to all of our winners and good luck in your future endeavors!

Scholarship applications for the 2023 academic year will be available in December 2022 at www.MarquetteAdams.com.

AUTOMATIC BILLING

Do you have a hard time remembering to pay your bill? Are you tired of sending in payments or having to call and pay over the phone each month? If so, Marquette-Adams Telephone Cooperative would like to encourage you to sign up for easy, carefree online automatic billing.

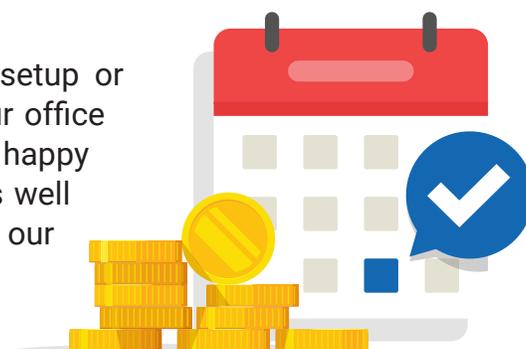
On the 20th of each month, Marquette-Adams will withdraw your account balance automatically from your checking or savings account, or from a credit or debit card. Instead of you having to mail or call in a payment, we do all the work for you.

Visit our website at www.MarquetteAdams.com and click the *Online Account Access* tab to register your account online. Once you have created your online account, you can simply choose the *Auto Pay Program* option under the *Billing and Payments* tab. All of your stored information is already available, you just choose which card to use, read the disclaimer and accept the terms. If the card information is not already stored on your account, simply add a new card. It is that easy!

Not only is online account access the easiest way to pay, but it is also environmentally responsible. You can avoid wasting paper and save yourself time by making the switch! Marquette-Adams Telephone Cooperative continues to explore ways to make online account access even easier, by providing our Smart Hub application for simplified smart phone and tablet access.

If you have any questions about our online account setup or automatic and delayed payment options, please call our office at (608)586-4111 and our customer service staff will be happy to assist you. You can also set up an online account as well as automatic withdrawal over the phone with one of our representatives. What are you waiting for?

SIGN UP TODAY!



QUARTERLY TECH TIP

VIDEO CALL QUALITY

When you're on a video call – via Zoom, Skype, or another app – your internet connection plays a vital role in the quality of that experience. In particular, a too-slow upload speed can cause delays, awkward frozen screens, and broken audio.

If other participants in a video call say, "You're breaking up," or "I can't hear you," you may be able to quickly solve the issue by turning off your video or switching to a wired connection. Moving forward, however, you would benefit from increasing your internet speeds, which will improve the quality of your video calls.

Contact us for details at (608)586-4111.

QUARTERLY
TECH TIP

Community Events

Marquette-Adams Telephone Cooperative proudly participates in many parades and local events in the communities we serve. Below is a list of events in which we will be taking part throughout the coming months. We hope to see you all there!

- June 11 Westfield Dairylicious Days Parade**
- July 4 Adams 4th of July Parade**
- July 4 Harrisville 4th of July Parade**

If you are organizing a parade or event that you would like Marquette-Adams to participate in, please contact Brenda McCue at (608)586-7025 or bmccue@maadtelco.com.



SIMPLE SURVEY

We want to hear from you. Please share your thoughts for your chance to win a Kindle Fire tablet!

1. What PC Security program have you used in the past?

- Norton 360
- McAfee Anti-Virus
- Bitdefender
- Kaspersky
- Other

2. How did you hear about your security program?

- Store employee
- A friend referred it to me
- Used it in the past
- Came already installed on the computer

3. Would you recommend the PC security program you have used, or currently use to a friend or family member? Why?

Name:

Account Number:

PARENTAL CONTROLS



Marquette-Adams offers our television subscribers the option to set parental controls on their television. By default, when television services are installed in your home, the parental controls are set to OFF. It is up to you, the subscriber to activate this function if you so choose. Parental controls allow you to customize your television viewing options to fit your needs. When parental controls are activated, you can rest assured that your children will not be able to access inappropriate content while watching television.

To customize your parental controls:

1. Press the **MENU** button on your remote.
2. Navigate to **SETTINGS**, press **OK**.
3. Navigate to **PARENTAL**, press **OK**.
4. Choose the options you would like to customize (Change PIN, Edit Locked, Set Ratings, Time Restrictions, Cancel Override and Options), Press **OK**.
5. Your ratings PIN is '**0000**' by default.

Note: With parental controls OFF, adults can watch their programs without having to enter a PIN.

For more information about parental controls, please call us at (608)586-4111.

COMMUNITY IN FOCUS: Glacier Valley Campground



In our rural areas, nothing means more to the local economy than the success of the small businesses that create jobs, provide service and entertainment, and draw visitors to our area. A great example of such a business is Glacier Valley Campground located on Larson Road in Cambria. Glacier Valley plays a critical role in helping to stimulate our local economy by attracting travelers and families from all over the Midwest to stay and play right here in our rural communities.

GLACIER VALLEY STORY:

In 2014, the husband-and-wife-team of Rich Chandler and Diane Thompson decided to take the plunge and purchase a local campground. Where others may have seen a rundown property, Rich and Diane saw 70 acres of enormous potential. So, from day one, they rolled up their sleeves and got to work. They began by expanding the park from 50 to 130 sites with water and electricity, a project that was followed by the addition of roads and an upgrade to the property's restroom facilities. They then broke ground on what has quickly become one of the most popular attraction for many guests; a 3/4 -acre fully lined, sandy bottom swim pond that boasts what is essentially a floating playground.

In terms of the type of camping sites available to visitors, half of Glacier Valley's defined sites are occupied by seasonal campers who leave their trailers on the property year-round, while the other half are reserved for daily and weekend campers. Though most of the camping occurs in the valley's 20-acre center section, an additional 50 acres offer a more primitive, rustic camping experience for many of the campground's tent campers.

As you can see, regardless of your preferred camping experience, Glacier Valley truly has something for everyone.

CHALLENGES IN THE VALLEY:

As the name suggests, Glacier Valley Campground is located in a steep-sided valley that was formed by the erosional forces of a moving glacier. While this location provides beautiful, picturesque views of the surrounding area, it also creates a challenge when it comes to cell coverage and access to broadband services. Signals traveling from tower to tower go right over the valley, meaning that campers would have to drive to the top of the hill in order to make a call or access the internet. Clearly, this was an inconvenience that created a competitive disadvantage for

the campground. In some cases, potential guests would actually choose to stay elsewhere due to the lack of cellular and broadband access on-property.

MARQUETTE-ADAMS ANSWERED THE CALL:

Luckily for Glacier Valley, Marquette-Adams recently completed a broadband expansion project that now provides broadband access to more than 130 residential and business locations between Pardeeville and Friesland, including Glacier Valley Campground. And because our services are delivered on fiber, campers won't have to drive or climb up a hill for access.

This year, Marquette-Adams deployed a synchronous internet connection along with Wi-Fi access points on the property that will allow guests to connect without having to leave their campsite, a convenience that has quickly become a "must-have" for campground visitors.

**"THE GLACIER VALLEY TEAM IS
LOOKING FORWARD TO PROVIDING
PREMIER BROADBAND ACCESS TO
THEIR CAMPERS THIS SUMMER"**

BETTER THAN EVER:

The Glacier Valley team is looking forward to providing premier broadband access to their campers this summer, and they believe it will mark a significant milestone and result in a major

improvement in the camping experience for many visitors. Additionally, they feel that many campers, because of the availability of broadband at the campground, may choose to extend their stay in the area, meaning that in addition to spending more time, they will also spend more money at local dining and shopping establishments. This is certainly a win for the whole community.

The Marquette-Adams team is so proud to be able to support yet another local business with our broadband services and have enjoyed getting to know the ownership and staff at Glacier Valley Campground throughout the installation process. Rich Chandler has noted that the feeling is mutual, stating that, "Working with the Marquette-Adams team has been painless. Everyone on their team has been responsive and personable, and we have been able to totally trust their professional judgment. We haven't had to be the drivers for their installation bus."

If you would like to find out more about Glacier Valley Campground, we encourage you to visit www.glaciervalleycampground.com to access additional information regarding sites, activities, events and more. You may also call (920)348-5488 to speak directly to a campground representative.



2022 photo contest WINNERS

WE WANT TO THANK EVERYONE WHO SUBMITTED PHOTOGRAPHS FOR THIS YEAR'S PHOTO CONTEST. IT WASN'T EASY, BUT WE WERE ABLE TO NARROW THE ENTRIES DOWN TO FIVE WINNING PHOTOS. LOOK FOR THESE PHOTOS ON THE COVER OF THE 2022 ANNUAL PHONE DIRECTORY, AS WELL AS OUR QUARTERLY NEWSLETTERS. CONGRATS TO OUR WINNERS!



LINDA KRUEGER



IKE JENSEN



ANDY RAUPP



PAULA SENKOWSKI



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HOURS OF OPERATION:

Marquette-Adams Telephone Cooperative's office will be closed on the following dates:

- | | |
|-------------------|--------------------------|
| Saturday, July 2 | Independence Day Holiday |
| Monday, July 4: | Independence Day |
| Saturday, Sept 3: | Labor Day Holiday |
| Monday, Sept 5: | Labor Day |

Our technicians are always available should a service issue arise, and our 24-hour Technical Support line will remain available during all holiday hours. To reach Technical Support, call (608)586-5910.

Have a great summer!