

September 2020

Cooperative Connection

QUALITY CONNECTIONS TODAY, TOMORROW, AND ALWAYS

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Photo by: Rose Thompson

Marquette **ADAMS**
Telephone Cooperative, Inc.

Welcome NEW EMPLOYEES

As our membership continues to grow and our offerings continue to expand, so too does the challenge of staffing our office with qualified individuals to assist our customers. We recently hired two individuals to help meet the challenge.



DARREN ROZEK started on May 19th. He grew up in the Oxford area and earned a degree in Networking from MATC-Madison. He then went on to acquire 15 years of invaluable skills and knowledge

in the Information Technology field and is excited to bring that experience to Marquette-Adams as a Network Technician (focused on our backbone electronics).

ZACHARY LASEE joined the team on August 4th. Having earned an Associate degree in Telecommunications Technologies from Wisconsin Indianhead Technical College, Zach has spent the past 13 years honing his craft in the telecom industry. Upon his arrival, Zach has hit the ground running in the role of Combination Technician, focusing primarily on fiber optic cable splicing and testing. Zach fills a critical role in helping us to connect our growing customer base quickly and efficiently.



WE ARE COMMITTED TO KEEPING YOU CONNECTED

The pandemic has changed daily life for everyone, and Marquette-Adams Telephone Cooperative Inc. is no exception. Some of our employees are now working from home and procedures for our field technicians have been adjusted for their safety.

What has not changed at Marquette-Adams Telephone Cooperative Inc., is our long-term commitment to keeping you connected. Years ago, we invested heavily in our fiber networks to provide reliable and virtually unlimited broadband to our service area. Today, those networks are meeting the challenge of unprecedented home internet use.

We believe its our civic duty to help maintain the connections between people and vital online resources. The internet serves as a lifeline during social distancing, and we take our role seriously.

Please call us at (608)586-4111 if you need help with any communications issues.

TEST *Your* KNOWLEDGE

Answer these 5 questions and mail them in with your bill for a chance to win a FREE KINDLE! Winner will be drawn October 2, 2020.

Good Luck Everyone!!!

1. Where can you sign up for your chance to win one of our weekly Co-op Month giveaways in October?
2. Where did Marquette-Adams host their 2020 Annual Meeting?
3. How can you become eligible to win a 55" Samsung 4K HDTV during Co-op Month?
4. List one of the helpful tips that promotes productivity and focus for those working from home.
5. What is the deadline for making a donation to our annual Toys for Kids program?

Name:

Account Number:

2020 ANNUAL MEETING THE SHOW MUST GO ON

Marquette-Adams CEO & General Manager, Jerry Schneider addresses a crowd of stockholders while the Board of Directors looks on.



Each year, Marquette-Adams hosts a meeting with our valued stockholders to discuss a number of items relating to the Cooperative; our various accomplishments, challenges we have overcome, and our vision for the future. Traditionally, this event has been conducted within the meeting hall of the Oxford VFW; however due to the COVID-19 pandemic, we were forced to come up with a creative solution that allowed this large group to gather, while at the same time respecting social distancing practices. It wasn't easy, but where there is a will, there is a way.

On June 27th, our stockholders drove into the parking lot of the Oxford VFW, same as always, but upon their arrival they simply stayed inside of their vehicles. Our presenters, who courageously addressed our guests from the top of a 12-foot staircase, shared their message via a short-range FM frequency broadcast, which allowed members to listen in through their radio from the comfort and safety of their vehicles.

We're proud to say that despite these unprecedented circumstances, our team successfully hosted this important annual event, engaging and informing our stockholders, while at the same time providing a safe environment for all in attendance.

←
CONGRATULATIONS
to the June Newsletter winner:
Jeanne Cummings



TIPS FOR THOSE NEW TO WORKING FROM HOME

More and more people are now working from home to help slow the spread of COVID-19.

If this work arrangement is new to you, you will find these tips helpful in terms of productivity and focus:

- › Stick to your workday routine as much as possible. Work roughly the same hours you did before and continue to get dressed in real clothes. Resist the temptation to work in your pajamas!
- › Set up a designated workspace. Work from a desk or table in an area away from other family members so you have the quiet you need to stay on task. Also sit in a supportive chair to help prevent back pain.
- › Stay connected to coworkers. Use applications such as Zoom or FaceTime to help maintain morale during this period of isolation.

If you need to make changes to your home's internet service to accommodate working from home, call us at (608) 586-4111.



2020 TOYS FOR KIDS

Believe it or not, the cold weather and holidays will be here before you know it. Sadly, this is the time of year where many local families will find themselves in need. As such, Marquette-Adams will once again participate in the annual Toys for Kids drive, collecting donated gifts for less fortunate children this holiday season. If you or anyone you know would like to donate to a child in Marquette or Adams County this year, simply bring your gift(s) into our Oxford office at 113 N Oxford St. any time before December 2nd. We welcome gifts for children of any age, from infants to teenagers. Any kind of gift, including clothing, books, games, toys etc. will be greatly appreciated. We only ask that the gift be unwrapped so we can determine which age group

and gender is a best match. The gifts will then be divided between Adams and Marquette Counties, wrapped, and distributed to local families. Over 1,000 children have qualified for this program and all labor in this effort is volunteer based.

Over the years, this program has aided in bringing some much-needed joy to thousands of children in our local communities, and we look forward to helping even more. Thank you to all of you for your continued generosity.



Thank you for your help and support.

Community in Focus: **THANK YOU FROM ALL OF US**

For the past few months, the communities we serve have faced a number of unprecedented challenges and uncertainties. Though we most certainly still have a long way to go, we at Marquette-Adams feel it necessary to express our sincerest gratitude to our valued customers, families, friends and neighbors for their unwavering strength and commitment to us and to one another. We as a cooperative will continue to do all we can to support our communities because we know that when we work together, there is nothing we cannot overcome.

So, from all of us, we thank you.



Thank You



FROM ALL OF US AT MARQUETTE-ADAMS

OCTOBER IS NATIONAL GO-OP MONTH

WE WILL BE GIVING AWAY AWESOME PRIZES EACH WEEK ALL MONTH LONG!

THIS YEAR YOU CAN JOIN IN THE FUN WITHOUT EVER LEAVING HOME!



OCT 9: FREE MONTH OF SERVICE / 2 WINNERS

Two lucky winners will enjoy a one-month credit on their Marquette-Adams account.

OCT 16: FACEBOOK PORTAL+ / 1 WINNER

Keep in touch with friends and loved ones like never before with this video calling device featuring a 15.6" touch display.

OCT 23: \$10 GIFT CARDS TO IT'S POPPIN POPCORN SHOP / 25 WINNERS

You read that right, TWENTY FIVE WINNERS will receive a gift card to everyone's favorite popcorn shop.

OCT 30: RING VIDEO DOORBELL / 3 WINNERS

It's not just for Halloween... This motion activated camera will let you see who's knocking on your front door, even when you're not at home!

Enter your name each week at www.MarquetteAdams.com for your chance to WIN!

**SPECIAL BONUS OFFER:
WIN A 55" SAMSUNG 4K HDTV!**

Simply sign up for a 2-year Triple Play Bundle during the month of October for your chance to WIN!*

Customers currently in a 2-year bundle may upgrade their bundle package to have their name entered for a chance to win the tv. Must be a triple play bundle (Phone, TV and High Speed Internet) to qualify. Limit one entry per account.

HOURS OF OPERATION

Marquette-Adams Telephone Cooperative's office will be closed on the following dates:

- Saturday, September 5: Labor Day Holiday
- Monday, September 7: Labor Day Holiday
- Thursday, November 26: Thanksgiving Holiday
- Friday, November 27: Thanksgiving Holiday
- Saturday, November 28: Thanksgiving Holiday

Our technicians are always available should a service issue arise, and our 24-hour Technical Support line will remain available during the holiday hours. To reach Technical Support, call (608) 586-5910. Have a great fall!



CEO/GENERAL MANAGER: Jerry Schneider

NEWSLETTER EDITOR: Brenda McCue

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