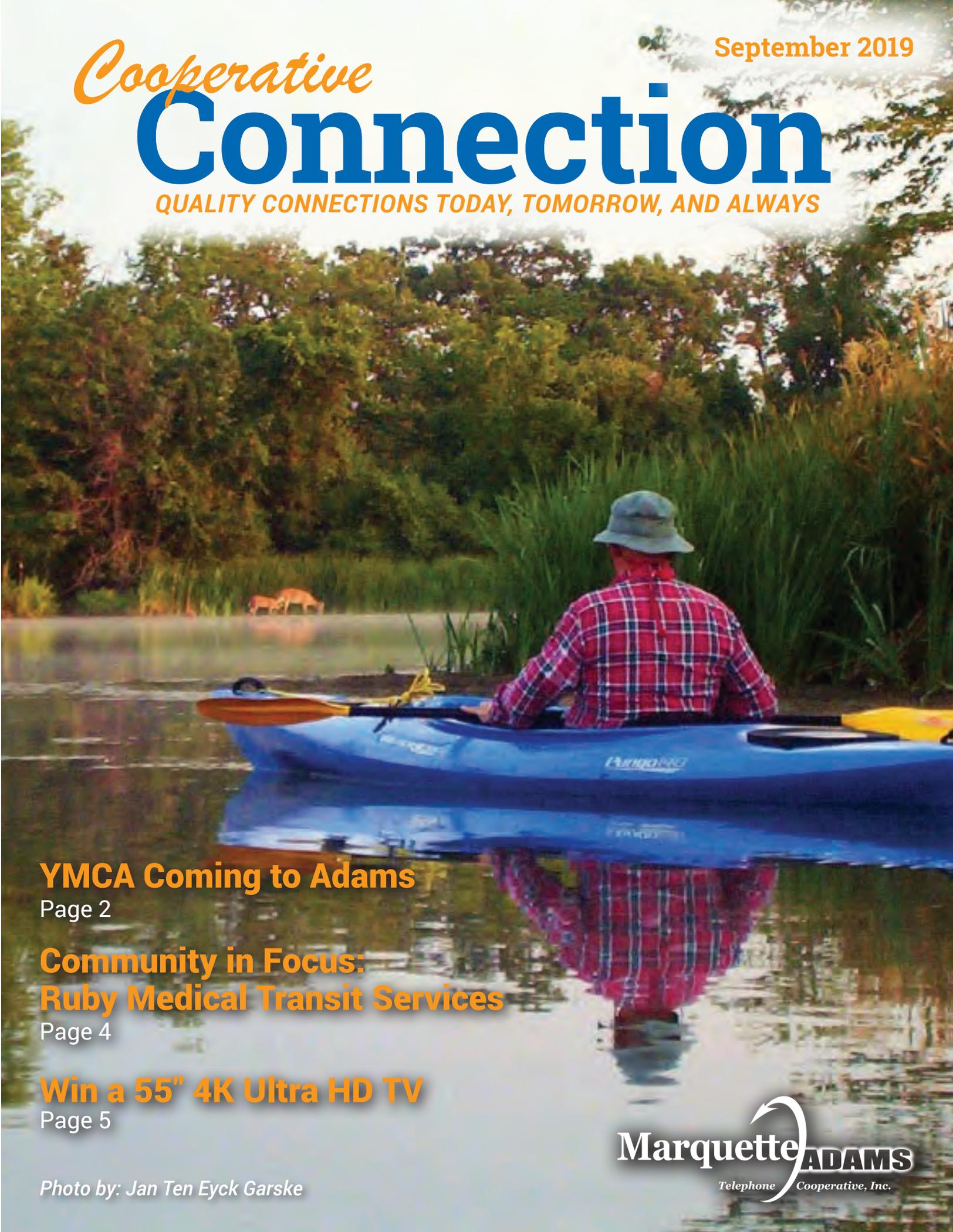


September 2019

Cooperative Connection

QUALITY CONNECTIONS TODAY, TOMORROW, AND ALWAYS



YMCA Coming to Adams

Page 2

Community in Focus: Ruby Medical Transit Services

Page 4

Win a 55" 4K Ultra HD TV

Page 5

Photo by: Jan Ten Eyck Garske

Marquette **ADAMS**
Telephone Cooperative, Inc.

New Employee INTRODUCTION



Marquette-Adams is happy to announce the addition of Carson Doriot to our team.

Carson is a graduate of Wisconsin Indianhead Technical College, where he received a degree in telephony in 1997. Following graduation, he began his career at TDS Telecom, where he spent 19 years contributing in various aspects of plant operations, including installation and repair. Carson will fill the role of full-time installation and repair technician at Marquette-Adams.

Carson enjoys spending quality time with his wife and three children, all of whom will soon be moving into our local community, relocating from their home in Medford, WI. Carson also enjoys hunting and fishing in his free time.

We're excited to have Carson on board, and look forward to his valued contribution of skills and ideas to keep Marquette-Adams at the forefront of technology and service in our local communities.

2019 Directory Photo Contest Winner LILY CODDINGTON



PC SECURITY

Let's face it, today's world is driven by technology. We pay our bills, do our shopping, catch up on the latest news, and communicate with our friends and family all from a computer or wireless device. And while it certainly is convenient to have these online solutions to help make our lives easier, protecting our personal information is something we all must take seriously.

Luckily, Marquette-Adams can provide you with online security solutions with our *Triple Protection Package*. This specially designed package combines the very best security, backup and data management software available.

- **SecureIT Plus**

SecureIT's industry-leading internet security includes anti-virus, anti-spyware, and anti-phishing to keep your computer secure, as well as anti-theft and parental controls for extra protection. SecureIT makes protecting your family simple. It works quietly in the background, so you can shop, surf the web and download with confidence.

- **Password Genie**

It's no secret that password theft is on the rise and trying to remember multiple passwords can be frustrating. Password Genie is essentially a password manager that saves your website usernames and passwords, eliminating the need to write them down or store them in an unsecure document. It allows you to enjoy your time online without getting hung up in a log-in window.

- **File Hopper Plus**

File Hopper Plus provides easy, automatic, and secure backup of your important data, the things that really matter to you. Never again worry about accidental deletion of files, hard drive failures or data loss.

So as you can see, the Triple Protection Package really does have everything you need to keep you and your family's personal information safe and secure. And the best part is, this package, which includes all 3 security solutions, is *included* in our top 3 bundle packages: Triple Play, Best Plus Triple Play, and Best Plus Triple Play Premium.

These services are also available a la carte. If you have any questions or would like to find out more about our Triple Protection Package, simply call our office at (608) 586-4111, and our knowledgeable representatives will be happy to help.

Marquette-Adams Contributes to New YMCA

As a local cooperative, Marquette-Adams is constantly exploring new ways to help our local communities thrive. With this goal in mind, we recently made a \$25,000 contribution to a local project that will bring a new YMCA Healthy Living Center to the City of Adams.

We feel the center will make a significant impact toward improving the overall health of the many residents of Adams County. More children will be nurtured and developed, adults will be able to proactively take care of their health, teens will be provided a safe, encouraging environment in which to engage socially, and more families will be able to create a strong bond with each other and the community.

At this time, the organizers are anticipating an opening sometime in the late spring of 2020. The project is ongoing, and we will continue to share information in future newsletters as it becomes available. We look forward to seeing this effort grow into a reality.



Pictured left to right:

*Patrick Scully, Marquette-Adams
Product Marketing Manager;*

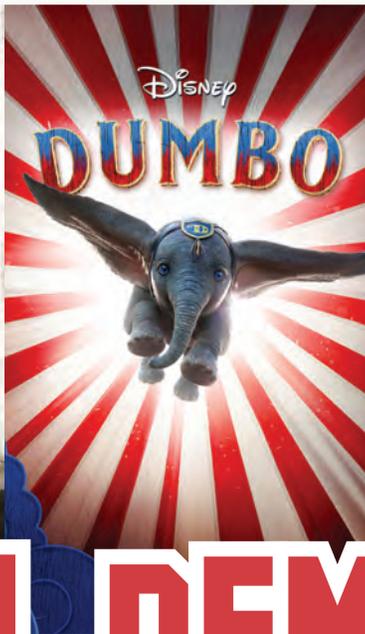
*Bret Salscheider, CEO/
Executive Director YMCA;*

*Mark Adams, Your Friendly
Neighborhood Technician*

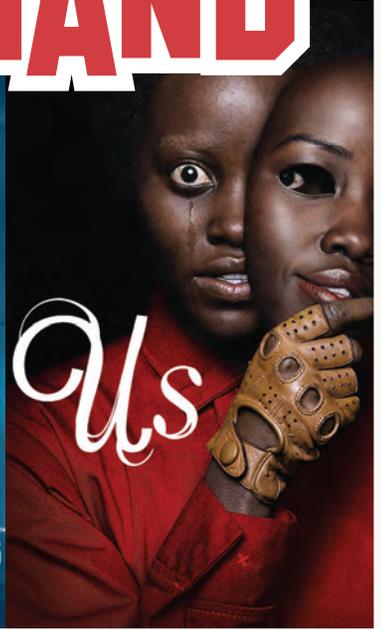
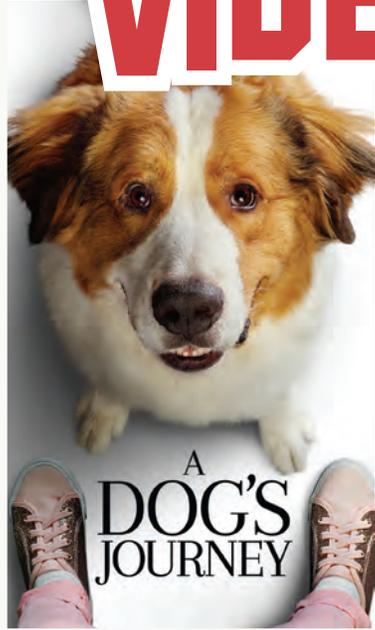
HELP SUPPORT TOYS FOR KIDS 2019

As the cold weather and holidays draw near, many local families will find themselves in need. Marquette-Adams Telephone Cooperative is once again participating in the annual Toys for Kids drive to collect donated gifts for less fortunate children this holiday season. If you or anyone you know would like to donate to a child in Marquette or Adams County this year, simply bring your gift(s) into our Oxford office at 113 N Oxford St, any time before December 2nd. We welcome gifts for children of any age, from infants to teenagers, and any kind of gift, including clothing, books, games, toys, etc. We only ask that it be a new, unwrapped gift so we can determine which age group and gender is a best match. The gifts will then be divided between Adams and Marquette Counties, wrapped, and distributed to local families. Over 1,000 children have qualified for this program and all labor in this effort is volunteer based.





VIDEO ON DEMAND



TEST YOUR KNOWLEDGE

FOR A CHANCE TO WIN

A FREE KINDLE!

1. Which counties does Ruby Medical Transit Services currently provide service to?
2. How many Marquette-Adams bundle packages include our Triple Protection Package?
3. Where did Carson Doriot, Marquette-Adams' new Installation & Repair Technician, work for over 19 years?
4. What is the deadline for dropping off donations in support of our annual Toys for Kids program?
5. What must you do to have your name entered to win the 55-inch 4K Ultra HD Television during CO-OP Month?

Answer these 5 questions and mail them in with your bill for a chance to win a FREE KINDLE!

Hint: All answers can be found in this newsletter. Winner will be drawn October 1, 2019. Good luck!

COMMUNITY IN FOCUS: RUBY MEDICAL TRANSIT SERVICES

In our small communities, the success of local business is vital to our economic growth. Without a thriving business marketplace, our livelihoods would suffer. It is important that these businesses be connected to the world at the click of a mouse so they can grow and prosper; sustaining our economy and providing us the best available services. It is with this in mind, that Marquette-Adams Telephone Cooperative is committed to serving our business customers with the best in telephone, internet, and television service at competitive rates and unmatched quality.

One such local business is Ruby Medical Transit Services, a non-emergency medical transportation company based out of Endeavor, WI. They provide specialized transportation services, not only to clients who make use of a wheelchair, but also those who may otherwise be immobilized, such as elderly, disabled or individuals who do not have access to a vehicle due to financial limitations. The goal of the organization is to provide a safe and friendly environment for their clients, while at the same time making specialized transportation affordable. Ruby first began operating in January of 2019 and is looking forward to providing this vital service to clients across Marquette, Adams, Juneau, Sauk, Columbia and Green Lake Counties.

Ruby's fleet is currently comprised of five wheelchair-accessible vans and three ambulatory sedans that are equipped to meet the unique needs of the clients. Each van features a winching system that gently guides the client into the vehicles and secures the chair into place. The unique functionality of these vehicles provides peace-of-mind for the clients and enables them to feel safe while traveling. Although Ruby has only been operating for less than a year, they have already provided many clients with transportation services

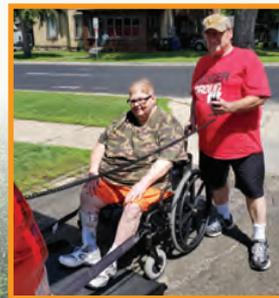
to doctor's appointments, surgeries, physical therapy, job interviews, crisis transports to mental health facilities, a bridal shower, funerals, and even a haircut!

Marquette-Adams recently awarded Ruby Medical Transit Services with a grant that has allowed them to purchase a computer and printer for their office, as well as dashcams and essential safety equipment for installation in their fleet of service vehicles.

Sarah Lochner, Owner and Operator of Ruby Medical Transit Services recently stated, "Marquette-Adams has been an invaluable resource for our company, not only because of the generous grant that we received in April, but also because of their suite of business-focused services. We currently make use of their exceptional business telephone service, specifically the call forwarding feature which has allowed us to maintain continued communication from a secondary location while our primary office space recovers from recent storm damage. Once we are able to return to our headquarters, we intend to utilize Marquette-Adams' high-speed internet services which will provide us with an additional point of connection with our growing list of clients."

Marquette-Adams is proud to have played a role in assisting yet another locally owned business that provides a much-needed service to the members of our communities. It is in the cooperative spirit that we make every effort to help one another achieve success, and we wish Ruby Medical Transit Services well as they take on this new opportunity.

If you would like to find out more about Ruby Medical Transit Services, please visit their website: www.RubyMedicalTransit.com. You can also contact them via email at info@rubymt.com or you can give them a call at (608) 587-2202.



OCTOBER IS NATIONAL

CO-OP MONTH

THAT MEANS SPECIAL OFFERS & EVENTS
FOR ALL MARQUETTE-ADAMS CUSTOMERS
ALL MONTH LONG!

YOU COULD WIN!

A 55-INCH 4K ULTRA HD TELEVISION

*Simply sign up for a 2-year Triple Play Bundle during the month of October for your chance to WIN!**



**FRIDAY
OCTOBER 11**

**BADGER TICKET
GIVEAWAY!**



**FRIDAY
OCTOBER 18**

**FREE POPCORN &
VOD VOUCHERS!**



**FRIDAY
OCTOBER 25**

**FREE DUNKIN
DONUTS!**



**THURSDAY
OCTOBER 31**

**TRICK-OR-TREAT AT
MARQUETTE-ADAMS**

* Customers currently in a 2-year bundle may upgrade their bundle package to have their name entered for a chance to win the tv. Must be a triple play bundle (Phone, TV and High Speed Internet) to qualify. Limit one entry per account.

HOLIDAY HOURS

Marquette-Adams Telephone Cooperative's office
will be closed on the following dates:

Monday, September 2: Labor Day

Thursday, November 28: Thanksgiving Day

Friday, November 29: Thanksgiving Holiday

Saturday, November 30: Thanksgiving Holiday

Our technicians are always available should a service issue arise, and our 24-hour Technical Support line will remain available during all holiday hours. To reach Technical Support, call (608) 586-5910, or (800) 497-7887. Have a great fall!



CEO & GENERAL MANAGER: Jerry Schneider

NEWSLETTER EDITOR: Brenda Cheung

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