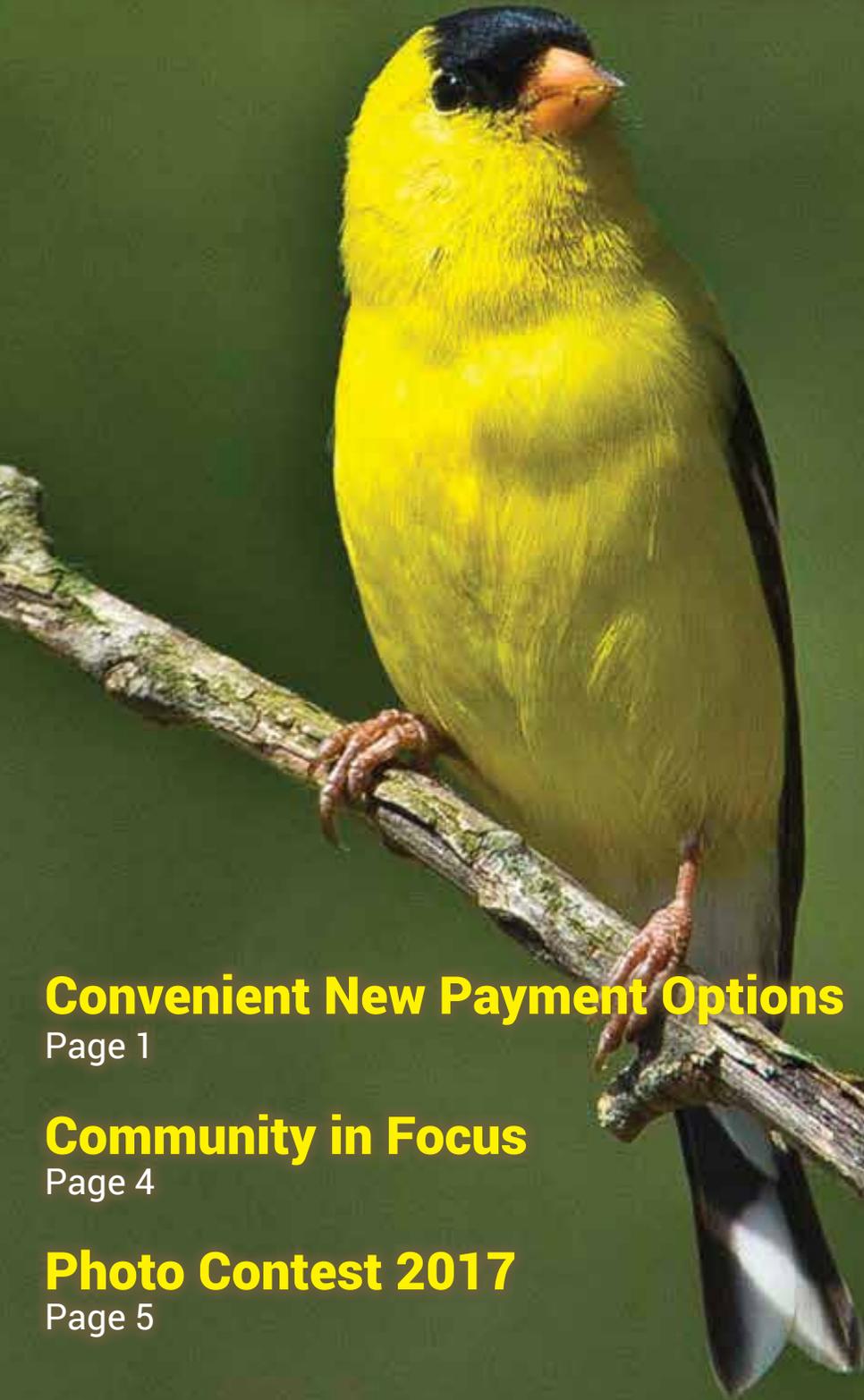


March 2017

Cooperative **Connection**

QUALITY CONNECTIONS TODAY, TOMORROW, AND ALWAYS



Convenient New Payment Options

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Photo by: Richard Jessen

Marquette **ADAMS**
Telephone Cooperative, Inc.

CONVENIENT NEW PAYMENT OPTIONS

Do you have a hard time remembering to pay your bill? Are you tired of sending in payments or having to call and pay over the phone each month? If so, Marquette-Adams would like to encourage you to sign up for easy, carefree online automatic billing or scheduled online payment.

On the 20th of each month, Marquette-Adams will withdraw your account balance automatically from your checking or savings account, or from a credit or debit card. Instead of you having to mail or call in a payment, we do all the work for you.

Sign-up is now available online!

Visit our website at MarquetteAdams.com and click the *Online Account Access* tab to register your account online. Once you have created your online account, you can simply choose the *Auto Pay Program* option under the *Billing and Payments* tab. All of your stored information is already available, you just choose which card to use, read the disclaimer and accept the terms. If the card information isn't already stored on your account, simply add a new card.

If you prefer to pay your bill manually, we now offer a delayed payment date option as well. From your *Billing and Payments* screen, simply choose the balance to pay as well as your method of payment, and then the date you wish to pay. Marquette-Adams will wait until your chosen payment date before submitting the payment to our system.

Not only is online account access the easiest way to pay, it is also environmentally responsible. You can avoid wasting paper and save yourself time by making the switch! Marquette-Adams continues to explore ways to make online account access even easier, by providing our Smart Hub application for simplified smart phone and tablet access.

If you have any questions about our online account setup or automatic and delayed payment options, please call our office at (608) 586-4111 or toll free at (800) 331-5619, and our customer service staff will be happy to assist you. You can also set up an online account as well as automatic withdrawal over the phone with one of our representatives.

EASTER COLORING CONTEST

Marquette-Adams Telephone Cooperative is having a coloring contest at our office in Oxford for kids from ages 3-10. There are several pictures to choose from, so stop in and grab some entries for the children in your family! Pictures will be located in our office; feel free to take a few. We will hang all submissions, so even if you're too old to win, your colored picture will still be displayed. All entries are due by Monday, April 10, and the winners will be drawn the same day. Remember, we are judging on creativity, not perfection, so have fun with the contest and show us your creative skills. The winners of the contest will receive a special Easter prize and have their photo displayed in our E-Newsletter. All entries must include the name and phone number of the child's guardian to qualify. **GOOD LUCK!**



NEW EMPLOYEES

JOIN MARQUETTE-ADAMS TEAM

In September 2016, Marquette-Adams welcomed two new technicians to our full-time staff. We are excited to have them on board and look forward to their contribution of skills and ideas to keep Marquette-Adams at the forefront of technology and service.

It is important to us that our members get to know our new employees along with us, so we've included a short biography for both Jim and William below. You may see these technicians in our office or even at your home or business in the future. As always, we encourage you to approach our technicians to ask any questions you may have, or even just to say hello!



JIM MONTGOMERY

Starting his career as a cable puller and installer, Jim eventually worked his way up to being a large phone system technician. He has over 17 years of experience and has traveled all over the United States installing services for GE Healthcare. Jim brings Marquette-Adams experience in service installation of larger businesses, which is especially valuable as we seek to continue our expansion to local businesses.

Jim and his wife Jessica moved to Westfield after purchasing a seasonal home here and deciding they preferred the calm and relaxation of this area to their normal commute in his hometown of West Allis, near Milwaukee. Prior to coming to Marquette-Adams, Jim was working in Madison, but made the switch because he missed the daily interaction with people.

Jim has a 23-year-old son Cody, who resides in his family home in West Allis. He and his wife also have a dog named Rascal, a cat named Achmed, and three ducks.

Some of Jim's hobbies include working on cars (he has a '70s VW Beetle and a Dune Buggy), RC Helicopter flying, and riding ATVs and snowmobiles. He also loves the outdoors and of course, the Green Bay Packers.

WILLIAM DAHM

William comes to us after working as an installation and repair technician for DISH Network, during which he gained experience providing video services to people all across the state of Wisconsin. He joined the team at Marquette-Adams in search of a challenging and changing telecommunications environment and is excited to learn and gain experience.

Originally from Glendale, Arizona, William packed his whole life into one suitcase and flew to Wisconsin after high school graduation to live with his father and sisters in Oxford. He and Sara, his wife of five years, have three children: Grayson, their oldest at 5, and twins Finn and Jakob, who are 2. He enjoys spending time with his family and friends, fishing, golfing, and video gaming.



VIDEO ON DEMAND

THE ULTIMATE MOVIE EXPERIENCE
WITHOUT EVER LEAVING HOME!



SING



MOANA



ARRIVAL



PASSENGERS



HACKSAW
RIDGE



DOCTOR
STRANGE



TROLLS

CHECK OUT ALL THESE TITLES & MORE!



*Fantastic Beasts
And Where to Find Them*

TEST YOUR KNOWLEDGE FOR A CHANCE TO WIN A FREE KINDLE!

Answer these 5 questions and mail them in with your bill for a chance to win a FREE KINDLE!

Hint: All answers can be found in this newsletter. Winner will be drawn April 1, 2017. Good luck!

1. Harris Villa is the featured business in our Community in Focus column. What services does it provide to the local elderly population?
2. Children between what two ages are eligible to win our Easter coloring contest?
3. Our new employees Jim Montgomery and William Dahm are originally from what areas?
4. What is the deadline for 2017's photo contest submissions?
5. Name two of the movies that are advertised in Marquette-Adams' Video On Demand listing.

Name:

Account Number:

Congratulations to our last quarter's winner - Suzanne Winkler



COMMUNITY IN FOCUS

Harris Villa



In our small communities, the success of local business is vital to our economic growth. Without a thriving business marketplace, our livelihoods would suffer. It is important that these businesses be connected to the world at the click of a mouse so they can grow and prosper; sustaining our economy, and providing us the best available services. It is with this in mind that Marquette-Adams Telephone Cooperative is committed to serving our business customers with the best in telephone, Internet, and television service at competitive rates and unmatched quality.

Located between Westfield and Harrisville at N6581 Villa Parkway, Harris Villa is an assisted living facility that provides supervision and supportive services for individuals who are unable to live independently. In our rural area, where the population is aging and residents prioritize the proximity of family, Harris Villa is a lifeline to many. It provides a safe haven for local elderly residents with the unique feature of having a local staff that provides an unmatched level of comfort during what could otherwise be a frustrating and difficult period.

In 2016, Harris Villa became a member of Marquette-Adams Telephone Cooperative and began subscribing to our landline phone and high speed Internet. Marquette-Adams also provides the facility with surveillance equipment and support.

Harris Villa's staff uses our voice line service and a closed circuit monitoring system in their main office to help ensure residents' safety. The nursing staff uses Marquette-Adams' wireless high speed Internet service to complete their logs on tablets, making their daily tasks more efficient and allowing fast access to vital health information about a resident. Owner and operator Nanette Hinze is very grateful to have a local provider with employees who not only know many of her residents, but can also provide support immediately.

Marquette-Adams is proud to provide Harris Villa with services that make life comfortable for its residents and make tasks easier and more efficient for its staff. Contributing affordable, reliable service to our elderly population and its caregivers is exactly the level of community support we aim to achieve



PHOTO CONTEST ²⁰¹⁷

It's time again for the annual Marquette-Adams photo contest! Not only will we select one winner to display on the cover of our 2017 directory, but we will also choose an additional four entries to feature on the cover of our quarterly newsletter, the 'Cooperative Connection'.

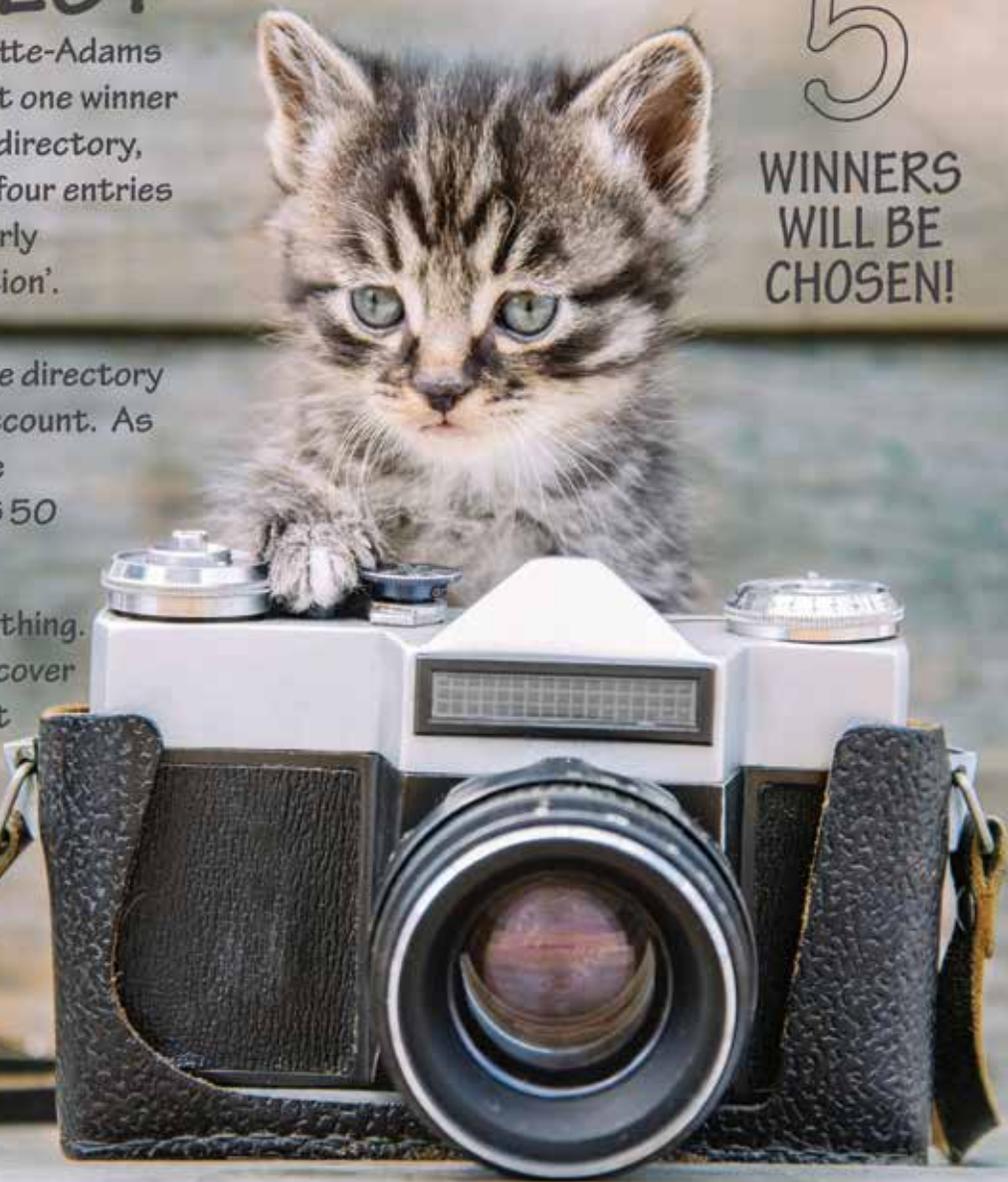
The winner chosen for the cover of the directory will receive a \$100 credit on their account. As for those chosen for the cover of the newsletter... they will each receive a \$50 credit on their account!

The pictures can be of just about anything. If you think it would look good on the cover of our directory or newsletter, send it in. We only require that the photo be taken within our coverage area.

GOOD LUCK!

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WINNERS WILL BE CHOSEN!



All entries can be mailed to pscully@maadtelco.com

Deadline is Friday, March 31st

HOLIDAY HOURS

Marquette-Adams Telephone Cooperative's office
will be closed on the following dates:

Friday, April 14 — Good Friday

Saturday, April 15 — Easter Holiday

Saturday, May 27 — Memorial Day Holiday

Monday, May 29 — Memorial Day

Our technicians are always available should a service issue arise,
and our 24-hour Technical Support line will remain available during all holiday hours.

To reach Technical Support, call (608) 586-5910, or (800) 497-7887.

Have a great spring!



MANAGER: Jerry Schneider

NEWSLETTER EDITOR: Jenna Van De Voort

BOARD OF DIRECTORS: Al Sebastiani – President,

Richard Wirth – Vice President, James Larson – Secretary/Treasurer

DIRECTORS: Bryan Anderson, Diane Elderkin, Richard Gumz, Ken Huber

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